

TOWN DENTAL COVID-19 SAFETY INFORMATION

The safety of our patients, staff, and families has always been and still is our highest priority. We are following current precautionary protocols closely and we have updated our practice guidelines according to recommendations from the CDC and the ADA.

At Town Dental we have always practiced very strict adherence to universal precautions and infection control practices. We will continue to do so, and we have taken additional steps to increase safety moving forward. Rest assured that each of our staff members have been trained and understand the increased precautions and infection controls.

We appreciate your patience and collaboration with the following new protocols:

- 1) Please call or text us when you arrive, we will be asking that you wait in your car instead of the waiting room.
- 2) We will let you know when we are ready to seat you and we will meet you at the front door to go over a few screening steps. This will include providing you with hand sanitizer and take your temperature with an infrared thermometer. One of the challenging aspects of COVID-19 are those that don't "feel" any symptoms of the virus. This is one way that we can screen everyone, including our staff.
- 3) We ask that only patients enter the office, if possible. Parents can accompany their child to the operatory to help them get seated and settled, and preferably return to their vehicle to wait (please do not wait in the waiting room). Those not receiving treatment that need to stay will be given a face mask.
- 4) We ask that everyone continue to social distance by maintaining 6 feet from others in the office (during treatment will be the only exception).
- 5) As previously done before COVID-19, we utilize the latest autoclave technology with high pressure and high temperature steam to kill microorganisms and render biohazardous material inactive. We wipe down, disinfect and clean all surfaces of each operatory between use.
- 6) We will do our best to accommodate each of you. In response to all of the appointments rescheduled the last 6 weeks, we have extended our hours and expanded our staff to better treat you in a timely manner.

To reduce potential risk, we ask that you complete a simple screening questionnaire. Your participation is important to ensure the safety of you, our staff, and the families we return home to. Thank you for your patience and cooperation in this effort. If you can answer "yes" to any of the questions, or you need clarification, please call or text at 801.572.5550

- Have you traveled outside of the country within the last 14 days?
- Have you been in close contact with anyone who has travelled outside of the country within the last 14 days?

- Have you been in contact with or cared for anyone diagnosed with COVID-19 in the last 14 days?
- Have you experienced any of the following symptoms in the last 14 days?
 - Fever, felt hot or felt feverish
 - Shortness of breath or difficulty breathing
 - Cough or sore throat
 - Repeated shaking with chills
 - Headache, body aches, fatigue, or muscle pain
 - Recent loss of taste or smell